



EXECUTIVE FORUM '18

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Chad Renfro
Fidelity Investments
EVP, Enterprise Cybersecurity

Chad Renfro is executive vice president of Enterprise Cybersecurity for Fidelity Investments, a leading provider of investment management, retirement planning, portfolio guidance, brokerage, benefits outsourcing and other financial products and services to more than 25 million individuals, institutions and financial intermediaries.

In this role, Mr. Renfro leads Fidelity's Information Security and Technology Risk and Customer Protection Services teams. He is also a member of Fidelity's Enterprise CIO Council.

Mr. Renfro is a distinguished officer graduate of Baylor University. Since completing his formal education, he has worked for more than 20 years in information security. Most recently, he served as the head of Bank of America's Information Protection division, leading more than 200 security professionals who were responsible for the company's Threat Modeling and Risk Forecasting, Security Monitoring and Response, Endpoint and Network Security Compliance, Vulnerability Remediation, Data Loss Prevention and Enterprise Security Assessment. Mr. Renfro was with Bank of America from 2000 to 2014.

Prior to joining Bank of America, Mr. Renfro served as an officer with the United States Air Force Computer Emergency Response Team (AFCERT) at the Air Force Information Warfare Center, headquartered near San Antonio. While at the AFCERT, Chad built and led a team of Cyber Attack Analysts and worked on developing systems used for detecting compromised assets. He was then advanced to the position of Chief of Technical Operations. For his last three years in the AFCERT, Chad was chosen to lead its first dedicated incident-response team, whose sole objective was to respond to computer breaches.

Over his career, Mr. Renfro has developed several specialized tools for information security, including specialized intrusion detection systems. He has eleven filed patents in the areas of risk management and intrusion detection.